



**American Health Management, Inc.**

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October 25, 2009

Mr. Tommy Swanner  
Superior Telephone Systems  
1615 Senator Lane  
London, KY 40741-2621

Dear Mr. Swanner:

Thank you and please thank the STS staff for their outstanding efforts, knowledge, and professionalism in installing and setting up our Mitel 3000 phone system. STS staff members gave 110% effort and went above and beyond the call of duty.

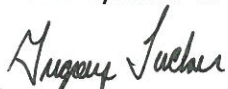
The Mitel 3000 system is great! We immediately noticed a lot of time and effort has been given in the design of this system. The phones are intuitive and hassle free in their layout and usage; our employees were using the phones after 5 minutes of training.

This new system allows our employees to have a fully functioning phone with them at all times. We've installed the Mitel 5110 Softphone software on company laptops, allowing our employees to make and receive phone calls while away from the office.

We've also added VOIP (Voice Over Internet Protocol) phone lines to our Mitel 3000 system and reduced long distance phone charges. The VOIP lines combined with the 5110 Softphones are a winning combination for big savings verses using a conventional long distance carrier for long distance phone calls.

Another great benefit of the Mitel 3000 system is having voice mail messages delivered to employee cell phones. Anytime a voice mail is recorded for an employee the Mitel 3000 system will forward an audio copy of the voice mail message to the employee's email address. Company cell phones are configured to receive email; this allows our employees to receive voice mail messages while away from the office.

Once again, thank you for a job well done and for recommending the Mitel 3000 phone system to our organization.



Gregory Tucker

IT Specialist

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